

Transaxle Group of Companies

Dear Customers,

First of all, we would like to thank you for your continued support in these difficult times. Thank you for making us your partner of choice for your heavy vehicle parts needs. It is paramount for us, now more than ever, to support you in your daily operations.

The health and safety of our customers, our employees and their families remain our absolute priority. For this reason, we've implemented numerous preventive measures across our stores to protect everyone's health and safety.

Preventive measures in stores

- **No employee or customer showing flu-like symptoms is allowed to enter our store.**
- **Cleaning of payment terminals between each use.**
- **Regular cleaning of countertops and other surfaces.**
- **Regular hand washing for all employees.**
- **'Sneeze guard' barriers are in place on service counters.**
- **Restricted access to our premises.**
- **Application of the 2-metre physical distancing recommendation.**
- **In-Store pickup is now available**

Preventive measures for our deliveries

- **Delivered parts will be left inside your building, near your entrance.**
- **Our drivers will no longer ask that you sign the delivery board. They will simply ask the name of the person who is receiving the delivery and will write it on the delivery record.**
- **At all times, our drivers will maintain a safe distance with your employees.**

Curbside pick up

- **While our store is open for customer access, we understand you may prefer to use Curb Side pick up. Please call 905-643-0700 for this service.**

We thank you for your support and understanding.